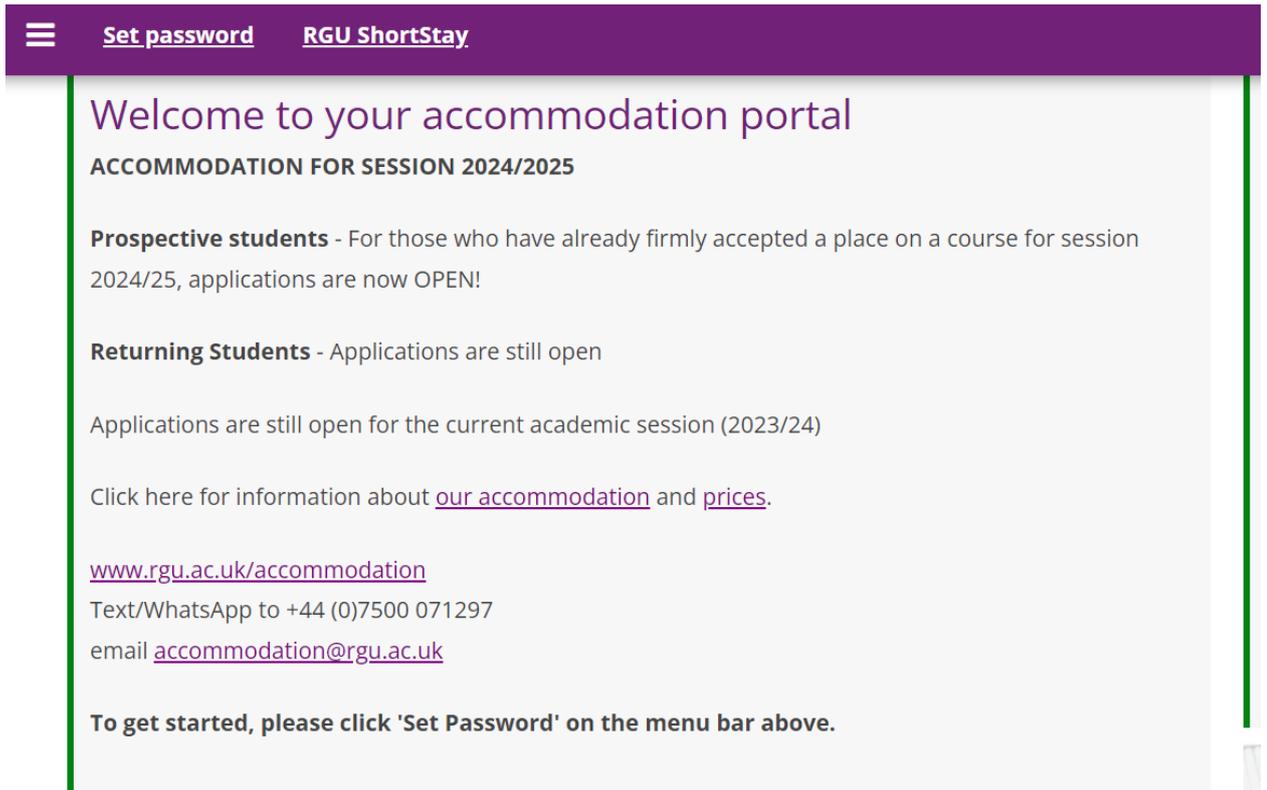


RGU – StarRez Accommodation Portal

Please follow the below steps to register/apply for accommodation:

1. Ensure that you are using Google Chrome
2. Go to <https://rgu.starrezhousing.com/StarRezPortal>
3. On the Home Page, select 'Set Password' at the top left hand of the screen



Set password **RGU ShortStay**

Welcome to your accommodation portal

ACCOMMODATION FOR SESSION 2024/2025

Prospective students - For those who have already firmly accepted a place on a course for session 2024/25, applications are now OPEN!

Returning Students - Applications are still open

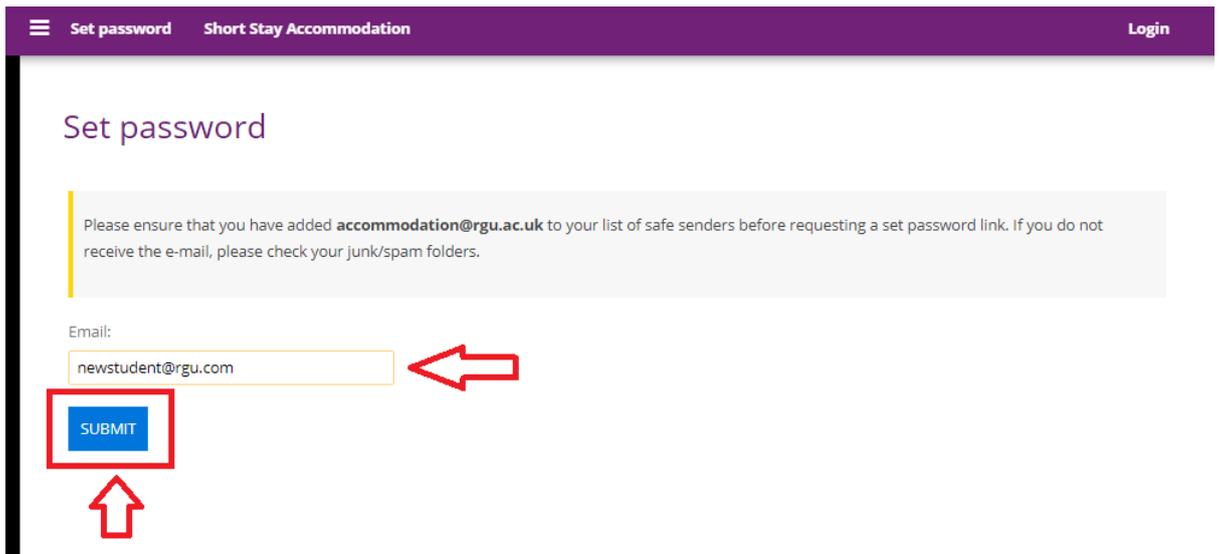
Applications are still open for the current academic session (2023/24)

Click here for information about [our accommodation](#) and [prices](#).

www.rgu.ac.uk/accommodation
Text/WhatsApp to +44 (0)7500 071297
email accommodation@rgu.ac.uk

To get started, please click 'Set Password' on the menu bar above.

4. Enter your e-mail address. The e-mail address you enter **must** be the same e-mail address as the University holds for you. If you need confirmation on which e-mail address is the correct one to use, please contact accommodation@rgu.ac.uk for assistance



5. Check your mailbox for a confirmation e-mail from 'Accommodation' with the subject 'RGU Accommodation – Create Password' If this e-mail is not in your inbox, check your junk/spam folder. If you did not receive an e-mail, check that the e-mail address you entered is the same one you used when making your course application

SENDER	SUBJECT	VIEW
"Accommodation" accommodation@rgu.ac.uk	Welcome to RGU Accommodation	>
"Accommodation" accommodation@rgu.ac.uk	RGU Accommodation - Create Password	>

If you have checked your e-mail inbox and spam folders, and you still can't locate an e-mail from RGU Accommodation Services, please contact accommodation@rgu.ac.uk for assistance

6. Click the link in the e-mail or copy and paste the URL into Google Chrome



Dear Applicant

You are receiving this email because you have asked to create your password for this system. To do so, please click the link below, or copy and paste the URL into your web browser.

https://rgu.starrezhousing.com/StarRezPortal/54E7F7F2/8/12/Set_password-Set_Password?UrlToken=694F1D5F&Timestamp=638464537747049247&Guid=e63a9089-5aaa-42eb-b4e1-8c19cda836cd&RequestHash=YuNAVBCz5p0Z3pPdXEtMB%2BhOyRw%2Fk4vJ

If you are experiencing any technical difficulties with our system, please email accommodation@rgu.ac.uk for assistance.

Kind regards,

Accommodation Services

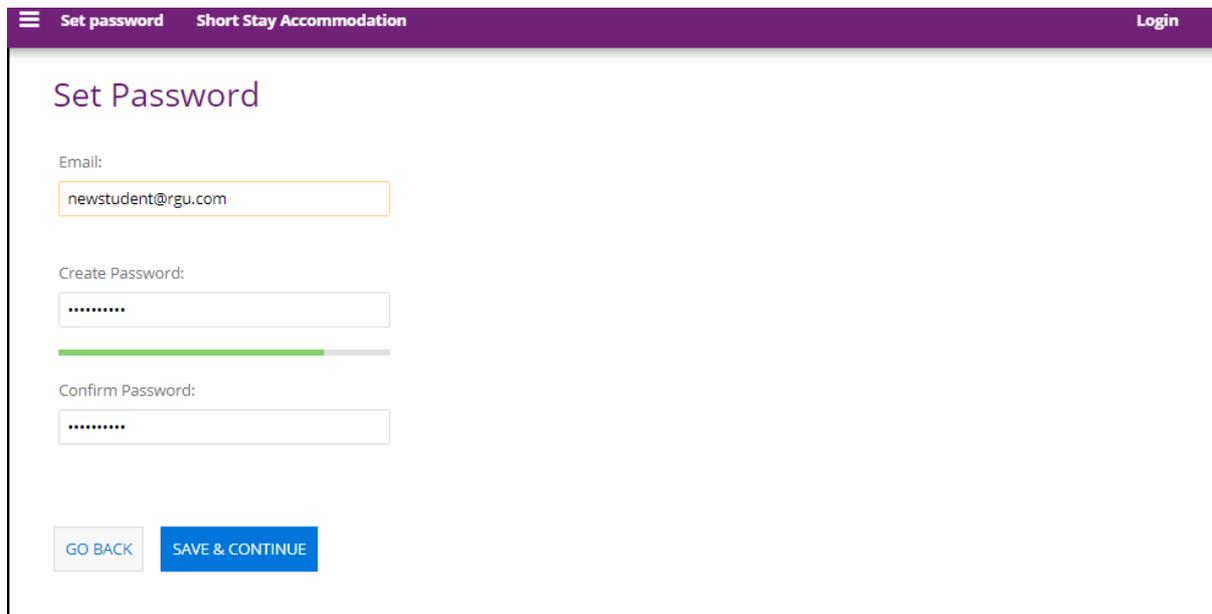
Email: accommodation@rgu.ac.uk

www.rgu.ac.uk/accommodation

WhatsApp/Text : +44 (0) 7500 071297

Student Ref: 9922222

7. Enter your e-mail address and create a password, Then click 'Save & Continue'



Set password Short Stay Accommodation Login

Set Password

Email:

Create Password:

Confirm Password:

8. The next screen you see will tell you if you are eligible to make an accommodation application

Current Status

Great news - You are eligible to apply for accommodation! Please click [here](#) to start

Applying for accommodation

Session 2024/25

Returning Students - Applications are now OPEN!

Prospective students - For those who have already firmly accepted a place on a course for session 2024/25, applications will open in April 2024

Session 2023/24

Applications are still open for the current academic session

Update Your Bank Details

Do you pay your rent using our automatic card payment system? If you have had any recent changes to your bank details you can update us using this link and following the instructions on our secure system:

[Update your bank card for future payments](#)

Any questions, contact accomstufin@rgu.ac.uk

9. If you are eligible to apply, clicking on the link that says 'Please click [here](#) to start' will take you to this screen

**APPLY NOW!
FOR 2024/25**

**When would
you like to
move in?**

**APPLY NOW!
FOR 2023/24**

10. Click on the purple box that applies to you and you will then be guided through the application process.