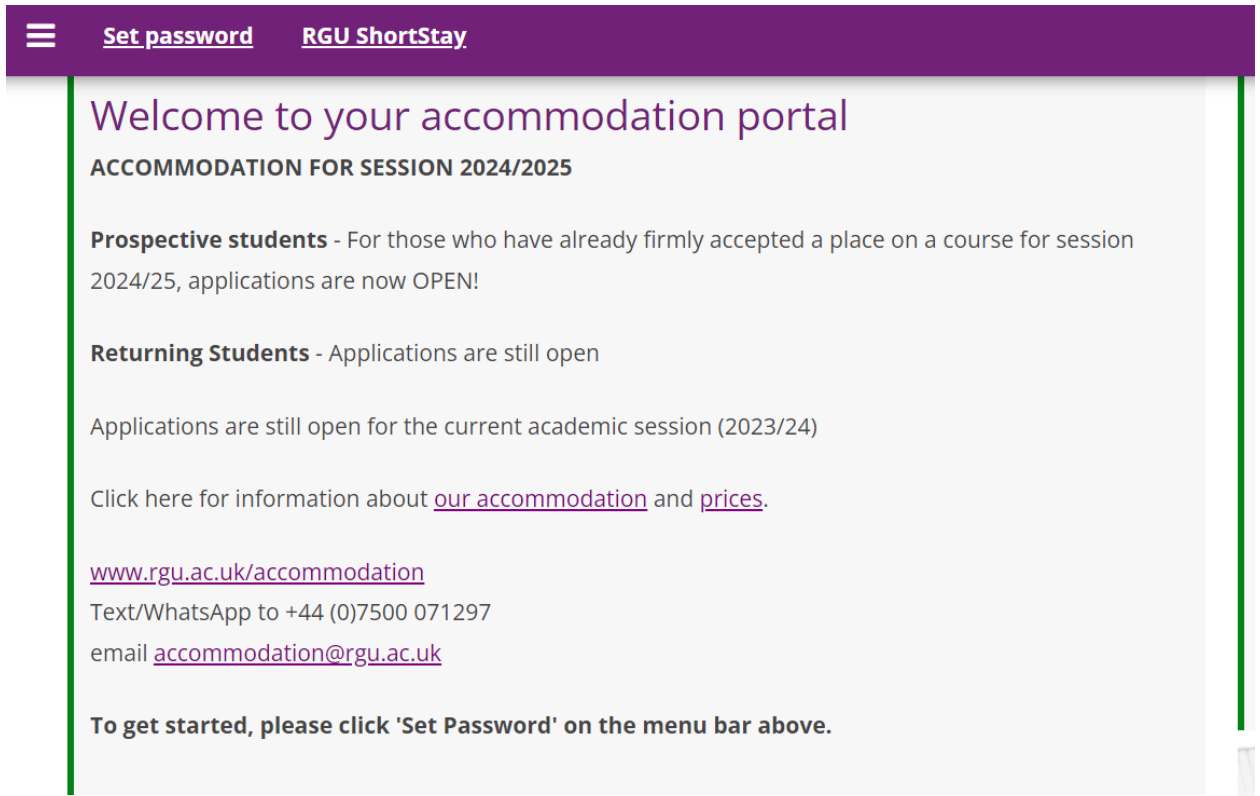


RGU – StarRez Accommodation Portal


Please follow the below steps to register/apply for accommodation:

1. Ensure that you are using Google Chrome
2. Go to <https://rgu.starrezhousing.com/StarRezPortal>
3. On the Home Page, select 'Set Password' at the top left hand of the screen



The screenshot shows the RGU StarRez Accommodation Portal. At the top is a purple navigation bar with a hamburger menu icon, the text 'Set password', and 'RGU ShortStay'. Below the bar, the main content area has a light grey background. It starts with the heading 'Welcome to your accommodation portal' in purple, followed by 'ACCOMMODATION FOR SESSION 2024/2025'. There are two sections: 'Prospective students' and 'Returning Students'. The 'Prospective students' section states that applications are now open for the 2024/25 session. The 'Returning Students' section states that applications are still open for the current academic session (2023/24). Below these sections, there is a link to 'our accommodation' and 'prices', followed by the website URL 'www.rgu.ac.uk/accommodation', the text/WhatsApp number '+44 (0)7500 071297', and the email address 'accommodation@rgu.ac.uk'. At the bottom of the main content area, there is a bold instruction: 'To get started, please click 'Set Password' on the menu bar above.'

4. Enter your e-mail address. The e-mail address you enter **must** be the same e-mail address as the University holds for you. If you need confirmation on which e-mail address is the correct one to use, please contact accommodation@rgu.ac.uk for assistance




Set password
Short Stay Accommodation


Login

Set password

Please ensure that you have added **accommodation@rgu.ac.uk** to your list of safe senders before requesting a set password link. If you do not receive the e-mail, please check your junk/spam folders.

Email:





- Check your mailbox for a confirmation e-mail from 'Accommodation' with the subject 'RGU Accommodation – Create Password'. If this e-mail is not in your inbox, check your junk/spam folder. If you did not receive an e-mail, check that the e-mail address you entered is the same one you used when making your course application.

SENDER	SUBJECT	VIEW
<ul style="list-style-type: none"> "Accommodation" accommodation@rgu.ac.uk 	Welcome to RGU Accommodation	>
<ul style="list-style-type: none"> "Accommodation" accommodation@rgu.ac.uk 	RGU Accommodation - Create Password	>

If you have checked your e-mail inbox and spam folders, and you still can't locate an e-mail from RGU Accommodation Services, please contact accommodation@rgu.ac.uk for assistance.

- Click the link in the e-mail or copy and paste the URL into Google Chrome.



Dear Applicant

You are receiving this email because you have asked to create your password for this system. To do so, please click the link below, or copy and paste the URL into your web browser.

https://rgu.starrezhousing.com/StarRezPortal/54E7F7F2/8/12/Set_password-Set_Password?UrlToken=694F1D5F&Timestamp=638464537747049247&Guid=e63a9089-5aaa-42eb-b4e1-8c19cda836cd&RequestHash=YuNAVBCz5p0Z3pPdXEtMB%2BhOyRw%2Fk4vJ

If you are experiencing any technical difficulties with our system, please email accommodation@rgu.ac.uk for assistance.

Kind regards,

Accommodation Services

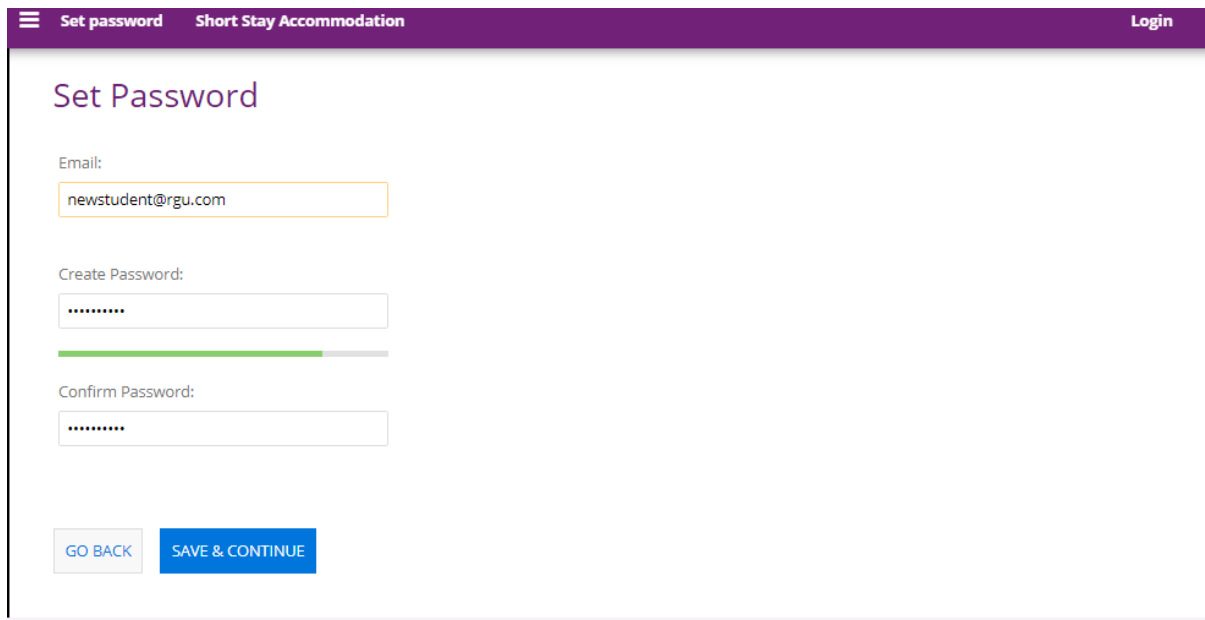
Email: accommodation@rgu.ac.uk

www.rgu.ac.uk/accommodation

WhatsApp/Text : +44 (0) 7500 071297

Student Ref: 9922222

7. Enter your e-mail address and create a password, Then click 'Save & Continue'



The screenshot shows a web interface for setting a password. At the top, there is a purple navigation bar with a hamburger menu icon, the text 'Set password' and 'Short Stay Accommodation', and a 'Login' link. The main content area has a heading 'Set Password'. Below this, there are three input fields: 'Email:' with the value 'newstudent@rgu.com', 'Create Password:' with masked characters and a green progress bar, and 'Confirm Password:' with masked characters. At the bottom, there are two buttons: 'GO BACK' and 'SAVE & CONTINUE'.

8. The next screen you see will tell you if you are eligible to make an accommodation application

Current Status

Great news - You are eligible to apply for accommodation! Please click [here](#) to start

Applying for accommodation

Session 2024/25

Returning Students - Applications are now OPEN!

Prospective students - For those who have already firmly accepted a place on a course for session 2024/25, applications will open in April 2024

Session 2023/24

Applications are still open for the current academic session

Update Your Bank Details

Do you pay your rent using our automatic card payment system? If you have had any recent changes to your bank details you can update us using this link and following the instructions on our secure system:

[Update your bank card for future payments](#)

Any questions, contact accomstufin@rgu.ac.uk

9. If you are eligible to apply, clicking on the link that says 'Please click [here](#) to start' will take you to this screen

**APPLY NOW!
FOR 2024/25**

**When would
you like to
move in?**

**APPLY NOW!
FOR 2023/24**

10. Click on the purple box that applies to you and you will then be guided through the application process.